

TRYBE™ Limited Warranty Policy for the United States

Warranty Information

TRYBE™ products are made for performance and durability and guaranteed to be free of defects in materials and workmanship under the TRYBE™ Limited Warranty. If your TRYBE™ product is found to have defects in material and/or workmanship during the warranty period as described below, we will, at our sole discretion replace or repair the product, or provide a product of equal or higher replacement value, free of charge.

There are three levels of Warranty provided by TRYBE™ based on the variety of products under the TRYBE™ Brands: TRYBE Defense™, TRYBE Optics™, and TRYBE Tactical™.

TRYBE™ Limited Lifetime Warranty: Your TRYBE™ product is guaranteed to be free of defects in materials and workmanship from the original date of purchase under the TRYBE™ Limited Lifetime Warranty. Specified below are products carrying a TRYBE™ Limited Lifetime Warranty.

TRYBE™ Standard Limited Warranty: Your TRYBE™ product is guaranteed to be free of defects in materials and workmanship from the original date of purchase under the TRYBE™ Standard Limited Warranty. The applicable TRYBE™ Standard Limited Warranty period for each product is provided in the table below. Specified below are products carrying a TRYBE™ Standard Limited Warranty.

TRYBE™ Limited Defect Warranty: Your TRYBE™ product is guaranteed to be free of Manufacturer defects. Specified below are products carrying a TRYBE™ Standard Limited Warranty.

Product Type	Applicable Warranty	Warranty Term
TRYBE™ Firearm Parts/Accessories/Mounting Solutions	TRYBE™ Limited Lifetime Warranty	Lifetime from the date of purchase on materials and workmanship
TRYBE™ Night Optics - Night Vision Devices	TRYBE™ Standard Limited Warranty	2 years from the date of purchase on components and workmanship
TRYBE™ Day Optics - Riflescopes, Red Dot Sights, and Laser Range Finders, Binoculars, Enhancer	TRYBE™ Standard Limited Warranty	1 year from the date of purchase on components and workmanship
TRYBE™ Tactical Brand Products (Apparel, Bags, Cases)	TRYBE™ Limited Defect Warranty	Initial usage free of manufacturer defect

* All warranties exclude user-replaceable batteries.

TRYBE™ products are exclusively distributed and warranted by OpticsPlanet, Inc. under the TRYBE™ Limited Warranty Policy for the United States. This warranty is effective for products purchased after December 11, 2020. The TRYBE™ Limited Warranty Policy for the United States may be updated from time to time, and the version of the TRYBE™ U.S. Limited Warranty Policy for the United States in effect at the time of purchase applies to your product.

How to File a Warranty Claim

All products must be pre-approved and a Return Merchandise Authorization (RMA) issued by us prior to return for warranty purposes. Return Authorizations may be requested through the TRYBE™ Customer Care team at 1-800-511-4801 or email Sales@TRYBEDefense.com. Alternatively, since TRYBE™ products are exclusively sold and distributed through OpticsPlanet, Inc., customers are also able to utilize the OpticsPlanet RMA web form at <https://www.opticsplanet.com/rma> to process a return merchandise request under the TRYBE™ Limited Warranty Policy. The OpticsPlanet Customer Care team works in close conjunction with TRYBE™ to ensure an optimal purchasing experience. At the behest of TRYBE™, OpticsPlanet is also able to provide a product of equal or higher replacement value, free of charge. Once your claim has been processed, you will receive a confirmation email containing your RMA number and PDF return form with detailed instructions on how to return your product.

Failure to obtain an RMA or follow the instructions provided on the return form may result in significant delays as we will be unable to begin work on your unit until this documentation has been properly completed and received.

Shipping, postage, transportation, insurance, duties, taxes and delivery are the customer's responsibility. To ensure proper delivery, we highly recommend that you utilize a carrier that offers shipment tracking and delivery notification and insurance (e.g., UPS, FedEx, USPS). We reserve the right to request proof of purchase and to evaluate the TRYBE™ brand products for exclusions.

These Limited Warranties do not cover any of the following:

- Damage or defect resulting from tampering, alterations, or modifications of the product;
- Damage resulting from improper or abnormal use or care;
- Cosmetic damage, or ordinary wear and tear of a product, that does not affect the functionality of the product;
- Damage or defect resulting from repair or service of the product other than by those persons or entities authorized to perform repair or service for TRYBE™ products;
- Damage or defect resulting from improper installation, storage, or failure to conduct routine maintenance;
- Damage or defect found by us to have been due to use in conjunction with equipment that is electrically or mechanically incompatible with, or of inferior quality to, the product, as well as failure to maintain the environmental conditions specified by the manufacturer;
- Accident, loss or theft of the product;
- Damages to products subject to a voided or expired warranty

Transfer of Warranty

This Limited Warranty is non-transferrable and only applies to the original owner of the product.

Legal

This warranty applies only to TRYBE™ products sold after the effective date of this document. Any TRYBE™ products sold prior to the effective date of this document remain subject to the warranty provided at the time of purchase.

This warranty policy is for United States domestic customer use only and is not valid for international customers, returns, or requests for service. If you are an international customer and require service, please contact the company from which the item was purchased. Purchases outside the United States are subject to separate warranty documentation.

Export of TRYBE™ products (including operator manuals) may be controlled by the U.S. Department of State Directorate of Defense Trade Controls, in accordance with the International Traffic in Arms Regulations (ITAR), Title 22, and Code of Federal Regulations Part 120-130 and/or the U.S. Department of Commerce Bureau of Industry and Security in accordance with the Export Administration Regulations (EAR), Title 15, Code of Federal Regulations Part 730. TRYBE™ products may require a license for export or re-export from the United States, including transfer to non-U.S. Persons, as defined by the ITAR. It is the customer's responsibility to request and obtain any required licenses or other authorization for the export of the subject items, and to ensure that the requirements of all applicable laws, regulations, and administrative policies are met. Diversion contrary to U.S. law is prohibited.

The TRYBE™ brand, its owners, parents and affiliates will not be liable for any indirect, special, incidental, or consequential damages related to the TRYBE™ brand products and warranty, including, but not limited to, lost income, lost revenue, or lost profit, whether such damages were foreseeable or not at the time of purchase, and whether or not such damages arise out of a breach of warranty, a breach of agreement, negligence, strict liability or any other theory of liability. To the extent permitted by applicable laws, there are no representations or warranties of any kind, express or implied, with respect to the performance or condition of the TRYBE™ product, including but not limited to, merchantability or fitness for a particular purpose. TRYBE™ will not be liable for any claims, actions, suits, proceedings, costs, expenses, damages or liabilities arising out of the use of your TRYBE™ product. Operation and use of the product are the sole responsibility of the customer. Some states do not allow the exclusion or limitation of incidental and consequential damages, or implied warranties, so the above limitations or exclusions may not apply to you. This warranty does not cover products exported outside the United States. This warranty gives you specific legal rights, and you may be entitled to other rights that vary from state to state. Liability is limited to replacement, repair, or refund in the form of a credit. The warranty provided herein is the only warranty made with respect to your TRYBE™ brand product.